

Electrolux Genuine Spares & Accessories

www.electrolux.mk

Security

palenzosecurity.mk is a secure shopping site.

We recognise the importance of security regarding credit card information you send us over the Internet.

We take all the necessary precautions to protect our customers' personal information and to store it securely. Sensitive information that is transmitted to us online (such as credit card numbers) is encrypted and transmitted to us securely.

You can check that you are shopping in a secure environment by looking for a locked padlock icon (Internet Explorer and Firefox) in the grey bar at the bottom of your screen. This will appear on any page where you are entering personal information (such as your credit card details) – no other page will transmit information about you.

In addition, access to all of our users' information, not just the sensitive information mentioned above, is restricted. Finally, the servers on which we store personally identifiable information are kept in a secure environment.

Shopping securely with palenzosecurity.mk

Be rest assured that 4ourhouse.co.uk take all the necessary steps to ensure shopping with us is safe.

At 4ourhouse.co.uk we utilise the industry-standard Sockets Layer (SSL) technology to encrypt all your personal information including debit or credit card numbers, name and address. The encryption process takes the characters you enter and converts them into bits of code that are then securely transmitted over the Internet.

In order to help safeguard unauthorised use of your credit or debit card we check the security code located above the magnetic strip on the back of your card and also the address provided on the order with the address set against the card.

Verified by Visa and Mastercard® SecureCode

At the point in the order process where you enter your card details our e-commerce system will

request confirmation that the details provided are correct as explained in the sections above.

Most banks now include the Verified by Visa and MasterCard® SecureCode virtual 'card present' environment. These are additional security systems which may appear as part of the final stages of the ordering phase.

Should your bank use one of the above systems you will be prompted to enter a password or code in order to proceed. The web page which prompts for this information is provided by your bank where you use a Visa or Mastercard® credit or debit card. The information transmitted from this page is between you and your bank and is in no way used or processed by us. As soon as the card/password is verified you will be returned to our web site to complete your order.

At the point at which this page displays, one of two things will happen. You will be prompted to enrol in the respective cards scheme, where you have not already done so (you will be prompted to create a password or code as part of the enrolment process), alternatively you will be prompted for your password if already enrolled.

Customers can contact or visit their banks website for more information and to enrol independently of this or any other web site.

MasterCard®SecureCode explained

MasterCard®SecureCode™ is a simple and secure method of payment at online stores. You will have a private code known only to you and to your bank, your SecureCode™ enhances your existing MasterCard® account by protecting you against unauthorised use of your card when shopping online at participating online retailers.

Every time you pay online at participating retailers, you will be automatically prompted to enter your own private SecureCode- just like entering a PIN at a cash machine. In seconds, you gain added protection while shopping online.

For more information regarding MasterCard®SecureCode click on the image below



Verified by Visa explained

Verified by Visa is a simple password-protected identity-checking service that takes the risk out of online shopping for both retailers and customers.

Protection from fraudulent transactions and the costs associated with it is provided to retailers and customers get the reassurance they need to spend with confidence.

For more information regarding Verified by Visa click on the image below



*Please note that if you choose to order via any method other than via this web site then prices shown on this web site may differ to prices quoted and/or charged.

Authorised Supplier of Electrolux Genuine Spares, Electrolux Accessories & Electrolux Consumables.

We are in no way connected to Electrolux/AEG Major Appliance Ltd (Electrolux Macedonia)

We accept 

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(Manufacturer's names and numbers are used for reference purposes only. Prices subject to change. E&OE)

(Calls to Contact Centres may be monitored or recorded)